



QUALITY POLICY

Our Commitment

Steelstruct recognises that the maintenance of defined quality standards in all aspects of performance is critical to our success. As part of our quality approach we are committed to a Quality Policy which will assure our customers that our business, as a whole, achieves a recognised standard of performance.

We are committed to adopting a philosophy of continuous improvement, seeking performance feedback from customers and addressing all opportunities for improvement which will ensure our QMS is current and relevant to our strategic goals. Our commitment extends to compliance with all statutory and industry requirements.

Our Objectives

Steelstruct continuously identify, assess, manage and improve our activities that impact our primary goal of delivering goods in full and on time to our customers. We will:

- Establish and maintain an ISO 9001:2015 certified Quality Management System which establishes quality responsibilities, targets, monitoring methods and the review of business performance
- Ensure our key processes have been communicated to all employees throughout the company
- Ensure that each division has documented the policies and procedures required to achieve the desired quality outcomes
- Provide professional quality resources to assist in meeting the Company's quality objectives
- Provide information, instruction and training for employees on quality issues
- Engage and evaluate suppliers based on their ability to supply products and services that meet our business requirements
- Focus on sustainable improvements in profitability as well as offering a seamless customer experience and competitively priced products and services

Policy Control and Review

Copies of this policy will be displayed at all Steelstruct locations, will be communicated to employees and will be available to all interested parties.

The Steelstruct Quality Management System will be audited, reviewed periodically and revised taking into consideration changes in technology, legislation or Company requirements.

Changes to this policy will be approved by the Managing Director and communicated by the Document Controller.